

TR
TOKAT GAZÛOSMANPAĐA
UNIVERSITY TURHAL SHMYO STUDENT
SATISFACTION SURVEY

This survey is designed to contribute to the development of Turhal SHMYO and to better understand the views of our students about our university. is implemented to create a good learning environment. The information obtained from the surveys will be used in quality management system studies. Your sincere and accurate answers to the survey will allow us to make arrangements to meet your expectations.

PERSONAL INFORMATION

Your unit is Turhal SHMYO

Your department:

Your class:

Your education type: () Primary Education () Secondary Education

Your gender: () Female () Male

Your

nationality: Your age:

STUDENTS' SATISFACTION WITH THE UNIVERSITY

Below are statements regarding your university satisfaction. Please indicate your level of agreement with these statements.

1=Strongly Disagree, 2=Disagree, 3=Undecided, 4=Agree, 5=Strongly Agree

Please specify as.

MANAGEMENT, ADMINISTRATIVE UNITS AND STUDENT RELATIONS	1	2	3	4	5
The attitudes and approaches of the college administration towards student problems and suggestions. is positive.					
It is easy to reach managers in units.					
The department head makes sufficient efforts to resolve the issues conveyed.					
It is possible to reach the teaching staff and receive adequate consultancy services.					
The attitudes and behaviors of administrative staff towards students are positive.					
I am pleased to have a specially designated complaint email address where I can send my opinions and complaints.					
EDUCATIONAL ACTIVITIES Faculty members	1	2	3	4	5
come to their classes prepared.					
The lecturers are responsible for the courses they teach, which are available on the University website. It complies with the course contents in the BOLOGNA tab.					
I think that the curriculum and course content provided in my department are up-to-date and in line with the expectations of the relevant sectors.					
Weekly course syllabus (detailed teaching plan) at the beginning of the term is presented by the member.					
The attitudes and approaches of the teaching staff towards the students are positive. I like the level of cooperation of my university with foreign educational institutions and exchange programs (Erasmus, Mevlana, etc.)					
I think the services provided by the library are sufficient. Activities are carried out in our university to increase my personal and professional development.					
After each exam, students are given feedback on their exam results.					
The education I received meets my expectations.					
COMMUNICATION AND TECHNICAL	1	2	3	4	5
SUPPORT The technology chosen for distance education is suitable and fully accessible for us (we can access the library, course resources and learning materials we want from campus, dormitories or home).					
When I have technical problems regarding distance education, I can contact the relevant unit without any problems. I can access.					

All current information and notifications regarding distance education are sent to us through the student information system.					
I can instantly access announcements about our university.					

CAMPUS AND LIVING AREA – SOCIAL ACTIVITIES The social, cultural and	1	2	3	4	5
artistic activities of the university are sufficient. The sports facilities of the university are sufficient.					
Student community creation, planning and support processes their ideas are given importance.					
The physical conditions of the classrooms (cleaning, lighting, heating, etc.) are sufficient.					
Wireless internet services on campus are sufficient.					
Dormitory services and facilities at the university are generally sufficient. Our university cafeteria services are sufficient.					
Our university offers a variety of meals for vegetarians.					
Cleaning and maintenance services for closed areas on campus (toilets, corridors, etc.) are sufficient.					
Cleaning and maintenance services for open areas on campus (garden, benches, etc.) are sufficient.					
The university's vehicle entrance and parking arrangements are appropriate.					
The public transportation services provided to the campus are sufficient. The university's services for disabled students are sufficient.					
I am generally satisfied with the library services.					
CORPORATE BELONGING	1	2	3	4	5
I had sufficient information about Turhal SHMYO when making my choice .					
I am generally satisfied with the department/program.					
I recommend Turhal SHMYO to prospective students.					
I think that I will graduate sufficiently and equipped in my field.					
I see myself as a member of the Turhal SHMYO family.					

If you have any comments or suggestions you would like to add regarding the educational program/courses you are studying, please write:

We thank you for your contribution to the improvement and development of Turhal SHMYO's quality processes.

QUALITY UNIT REPRESENTATIVE